# REFURBISHED APPLIANCE LIMITED WARRANTY

This warranty extends to the purchaser and any succeeding owner for this product operated in the United States and Canada

**NOTE:** This product warranty applies to <u>refurbished product</u>. It supersedes any other product warranty available online or in any other format.

#### IF YOU NEED SERVICE

If outside the 50 United States and Canada, contact your authorized KitchenAid dealer to determine if another warranty applies. If you need service, first see the "Troubleshooting" section of the Use & Care Guide. After checking "Troubleshooting," you may find additional help by checking the "Assistance or Service" section or by calling KitchenAid. In the U.S.A., call 1-866-698-2538. In Canada, call 1-800-807-6777.

# ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call for Service

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

# WHAT IS COVERED

When this product is installed, operated and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this product was purchased, or at its sole discretion replace the product, as follows:

- for refurbished stand mixers, twelve months from the date of purchase; and
- for all other refurbished products, six (6) months from the date of purchase.

In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a KitchenAid designated service company. This limited warranty is valid only in the United States or Canada and applies only when the product is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

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# ITEMS EXCLUDED FROM WARRANTY

This limited warranty does not cover:

- 1. Cosmetic damage, including scratches, dents, chips or other damage to the finish of your product.
- 2. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions.
- 3. In-home instruction on how to use your product.
- 4. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by KitchenAid.

- 5. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
- 6. Any shipping or handling costs to deliver your product to an authorized service center.
- 7. Replacement parts or repair labor costs for units operated outside the United States and Canada

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

#### DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO TWELVE MONTHS (FOR A REFURBISHED STAND MIXER), SIX MONTHS (ALL OTHER REFURBISHED PRODUCTS) OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

KitchenAid makes no representations about the quality, durability, or need for service or repair of this product other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this product, you should ask KitchenAid or your retailer about buying an extended warranty.

# LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. KITCHENAID SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.